



PRE-QUALIFICATION INFORMATION

MISSION STATEMENT

Vinnick is staffed with dedicated professionals who are committed to building quality with integrity. By combining superior customer service with expertise in all facets of construction design, management, and service, our goal is to achieve 100% customer satisfaction from every client. Our team is the answer to any construction needs, providing exceptional service and workmanship throughout every step of the process.

CUSTOMER & QUALITY COMMITMENT

At Vinnick our focus has always been customer oriented. As reflected in our mission statement, our emphasis is on pleasing the customer through superior service and quality workmanship. We strive to successfully accomplish our mission in many ways:

- Quality Assurance
 - Our project managers personally review all materials needed for the job to assure that the finest quality materials are being used, that the materials match the order specifications, and that they arrive at the site free of damage.
- Project Management System
 - Through regular contact between project managers, field force supervision and office support, our management system provides for consistent and predictable measures to ensure excellence in service with on-time, on-budget product deliveries and work schedules.
- Team Approach
 - Vinnick adheres to the team approach when working with our clients. Before the project begins, we work closely with our customers to clearly define quality standards, time-lines, budget constraints and client expectations.
- Communication
 - At Vinnick, we are committed to the concept of a regular schedule of meetings to assure that we are continuing to meet our clients' needs. Regular meeting assure that any changes to the scope, schedule or budget of the project are being discussed, and makes certain that quality standards are being maintained.
- Coordination
 - Working with internal staff and sub-contractors, Vinnick is committed to coordinating work schedules and product deliveries to achieve maximum efficiencies in our execution of the project.
- Safe Site
 - Vinnick is committed to keeping your work site a safe site by strictly adhering to all safety rules and regulations. Our Safe Site Decree ensures that everyone is working under the safest conditions possible.
- Computerized Billing System
 - Vinnick's computerized cost accounting and billing system targets zero errors in billing and tracks costs quickly. With prompt billing, it enables our clients to quickly close out a projects' cost soon after completion.

- Customer Follow-up
 - Vinnick has established a formal customer follow-up program to determine client satisfaction. This enables us to continually improve upon our service and identify and rectify any outstanding issues that our clients may have.

SAFETY FIRST

At Vinnick, we strive to achieve a positive safety culture. Founded on mutual trust and confidence, we place our workers safety and well-being first, as they are our most valued asset.

Vinnick's Safe Site Decree:

- That everyone work under the safest conditions possible.
- That we provide the most accurate and up-to-date information, training and supervision available to enable workers to perform their jobs safely.
- That we aim to achieve zero accidents and/or incidents.

How We Accomplish Our Safe Site Plan:

- Develop and implement a Site-Specific Safety & Accident Plan for each project.
- Continually focus on planning and engineering for safety.
- Conduct regular inspections by the Director of Safety.
- Comply with OSHA guidelines & regulations.
- Provide appropriate training, education and certification for all of our workers.
- Conduct weekly "Tool Box Talks" to assure all safety measures are being adhered to.
- Perform customized safety orientations based on project specifications.
- Conduct Job Hazard Analyses.
- Enforce strict adherence to drug and alcohol prohibition policy.
- Maintain accurate records and documentation of work site incidents.

VINNICK TEAM PHILOSOPHY

Vinnick is a strong believer in that the best way to run any project is with a team approach. We instill this value in all of our workers. From the office staff, to field workers, to project managers, everyone on the team works towards achieving the same goal of building quality with integrity.

We extend our team philosophy to our clients as well, working in conjunction with our customers to ensure that their goals are being achieved. Consistent communication allows for the project leaders input to be heard and considered, and for our client's decisions to be carried out.

Vinnick's Team Philosophy Guarantees...

- Our commitment to attend and participate in all project meetings.
- Our willingness to volunteer ideas to reduce cost and improve the overall quality of the project.
- Our diligence to commit the best people possible to the job.
- Our pride in workmanship.
- Our obsession to complete a project on-time and on-budget.
- Our desire to identify and solve problems before they affect the project.
- Our commitment to constantly strive for 100% customer satisfaction on every job that we perform.